

MULTIPOINT HARDWARE DOOR QUESTIONNAIRE



Customer Name: _____ Phone #: _____

Contact: _____ Fax #: _____

1. Which do you see stamped on the thin, edge of the metal face plate running up the entire door edge, "FUHR" or "HOPPE"? (This can be found in between the door latch and deadbolt area) _____
Also, what is the finish of this faceplate: Brass looking: Stainless Steel:
2. Is your door a Swing or Sliding Door? _____
3. What is the width across of this metal face plate? 5/8" (16 mm) 25/32" (20 mm)
4. Do you know who manufactured the door? How about the windows in your home?
If so, please list the company: _____
5. Is this for a single door or a pair of doors (French doors)? _____
6. What is the door thickness: 1 3/4" (45mm) 2 1/4" (57.15mm) other: _____
7. What is the door panel height? (The door panel is the part that opens and closes) height: _____
8. What is the distance from the center of the handle down to the bottom horizontal?
edge of the door (36" Standard): _____
9. What is the distance from the center of the handle down to the center of the thumbturn piece?
 2-7/32" (56mm) 2-53/64" (72 mm) 3-5/8" (92mm) Other: _____
10. **BACKSET:** What is the distance from the center of the handle to the door edge (edge with the latch and deadbolt on it, not the edge with the hinges)?
 1-3/8" (35 mm) 1-3/4" (45 mm) 2-3/8" (60 mm) 2-3/4" (70mm) Other: _____
11. **Deadbolt Throw:** With the door ajar, measure how far out the deadbolt extends from the edge of the door: 1/2" (14mm) 1" (25mm) Other: _____
12. Is this a "manual" or "automatic" door? Manual: Must first pull up on handles to operate the multipoint locks or Automatic: where the multipoints engage on their own when you close the door? Manual Automatic*
***NOTE: Automatic version will have a small roller-like piece located approx. 7-8" above the latch. See pictures.**
13. Based on the accompanying pictures, please put an "X" by the multipoint system you have:

<input type="checkbox"/> Tongue Automatic:	<input type="checkbox"/> Tongue / Shootbolt Manual;
<input type="checkbox"/> Manual Tongue:	<input type="checkbox"/> Roller / Shootbolt Manual:
<input type="checkbox"/> 2-Roller Automatic:	<input type="checkbox"/> Roundbolt Manual:
<input type="checkbox"/> 2-Roller Manual:	<input type="checkbox"/> Roundbolt / Shootbolt Manual:
<input type="checkbox"/> 4-Roller Automatic:	<input type="checkbox"/> Shootbolt Manual:
<input type="checkbox"/> 4-Roller Manual:	<input type="checkbox"/> Single Point Only: Only has a latch & deadbolt
14. If you have a tongue or roundbolt version, what is the distance from the center of the handle down to the bottom tongue or roundbolt position? 26 27/64" (671mm): 29 21/32" (753mm): other: _____
15. If you have a tongue or roundbolt version, what is the distance from the center of the handle up to the top tongue or roundbolt position? _____
16. If you have a roller version (2 or 4 roller, manual or automatic) what is the distance to each of the roller positions from the handle center location? _____



Manual/Tongue Shootbolt
Version

Automatic Four Roller
Version



SHOOTBOLT
VERSION



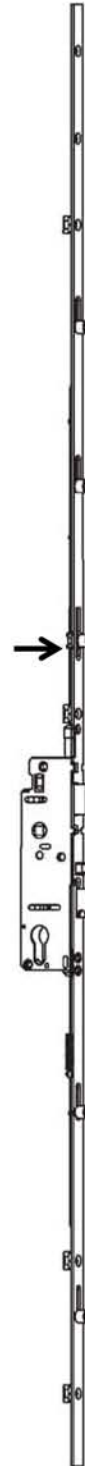
ROLLER
VERSION



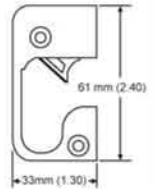
TONGUE
VERSION



ROUNDBOLT
VERSION



Auto Release Roller



Auto Release Strike